

HOW WE ARE SAFEGUARDING YOUR WELL-BEING

Here are some of the key ways the team are looking after you during the COVID-19 pandemic. As you might expect we are following government guidelines closely and we continue to review and update what we are doing to ensure your well-being:



Training and the team –

our team is well prepared in the new health and hygiene procedures, how to implement physical distancing, and what do to in response to a suspected case of COVID-19. Our suppliers are following the same comprehensive procedures.



Preparation– all

guests are asked before their arrival to complete our consultation form via email, so that, our team can cater to your specific needs. When you arrive, you will have the same warm welcome you might expect from The Hair Factory, and

our team will also personally explain the new measures in place if needed.



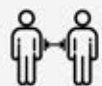
Feeling protected –

our team is well equipped. Face masks and disposable gloves are also available for all guests; and there are numerous hand sanitiser stations around the salon for your use.



Enhanced cleanliness –

we use appropriate products and follow best practices when it comes to cleaning. Focusing on frequently used items such as door handles. Guest gowns are washed at a sufficiently high temperature to ensure sterilization.



Social distancing –

we have used our space in the salon wisely, there will always be an empty styling station next to you.

Be reassured –The

Hair Factory has a Covid safe Certificate.

Our hygiene and protection measures are to ensure your safety.